

Trainee/Internship Program Offer

(10370) Front Office Program at a Theme Resort Hotel - Carlsbad, CA



Start Date: January–June 2022
Program Duration: 12 months
Compensation: \$15.00 per hour
Housing: not provided
Number of Position Offered: 8

Host Company Description:

The host company is located in North San Diego County. This 4-star hotel, resort, and theme park is world-renowned and operates numerous restaurants and two hotels onsite. Inspired by the company's own creations and stories, the theme park offers fun-filled stays for families looking for a fantastic getaway.

Position Description:

- Learn all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

Applicant Qualifications:

- To apply for the **Internship** program, applicants must be **hospitality or tourism management** undergraduate/graduate students OR a be recent graduates who begin program within 12 months of the graduation date
- To apply for the **Trainee** program, applicants must hold **hospitality or tourism management** degrees and have least 1 year of professional work experience related to the degree, OR be career professionals of 5 or more years of professional experience in this field
- Applicants must speak **ADVANCED ENGLISH**, have a positive attitude and the ability to communicate with clients and hotel associates

How to Apply:

1. Submit a professional resume with a professional photograph
2. Indicate availability dates (start and end dates)
3. Indicate this offer number and title